

MABUHAY MILES TRAVEL CARD START UP KIT



Congratulations on receiving your Mabuhay Miles Travel Card! You can now load up to ten currencies and earn additional Miles every time you spend. Follow the guide below to start enjoying the benefits of your Travel Card.



Activate/Load your Travel Card

Activate your Mabuhay Miles Travel Card by loading it with cash at any of our affiliated Loading Stations. Find the complete list at the [Mabuhay Miles website](#).



Register your account

Visit <https://travelcard.mabuhaymiles.com> and click on the "New to MMTC" button.

Fill out the registration page with your 9-digit Mabuhay Miles Membership ID and nominate a password. Update your Profile and upload a .jpg image (file size: 50 kb) of your valid Government-issued Photo ID (e.g. Passport, Driver's License, etc.).

Submit your registration request and wait for your e-mail confirmation on whether your request was accepted.



Use/Swipe your Travel Card

You can **manage your Travel Card** on the Travel Card Website by:

- Convert between currencies within your Travel Card
- Transfer currencies and Miles to other Travel Cards
- Change your ATM PIN
- View your transactions and balances

You can **use the currencies** in your Travel Card in stores worldwide that accept UnionPay. You can also use your Travel Card to withdraw cash and check your currency balance at BancNet ATMs in the Philippines and international ATMs that accept UnionPay.



Enroll your Travel Card

Log-in to the [Travel Card website](#).

Enter the Travel Card details found at the back of your Mabuhay Miles Travel Card to enroll your Travel Card to your Account.

NOTE: You may only enroll your Travel Card once it has been activated.

MABUHAY MILES TRAVEL CARD FREQUENTLY ASKED QUESTIONS

1. Why use my Mabuhay Miles Travel Card versus my other cards?

- Your Mabuhay Miles Travel Card earns 1 Mile for every Php100 (or its equivalent in foreign currency) spent.

2. What is local currency?

- Local currency is the legal tender in the place where the Member is physically located at the time of the transaction.
- For instance, if you are in Hong Kong, the local currency is Hong Kong Dollars (HKD). If you are in Japan, the local currency is Japanese Yen (JPY).

3. What if the local currency is not supported by the Mabuhay Miles Travel Card?

- You may still use your Travel Card at destinations where the local currency is not supported by your card. In such cases, your transaction will be converted (subject to foreign currency exchange rates) and deducted from your other currency wallets, beginning from your default currency (USD), until there is enough funds for the transaction to proceed.

4. What if the amount of local currency in my Mabuhay Miles Travel Card is insufficient for my purchase?

- In cases of insufficient local currency for the purchase, your Travel Card will automatically convert and debit the currency from your other wallets (subject to foreign currency exchange rates) until there is enough funds for the transaction to proceed.
- If the combined funds of the different wallets is insufficient for the purchase, your Travel Card will be declined for insufficient funds.

5. How do I earn Mabuhay Miles using the Mabuhay Miles Travel Card?

- You earn 1 Mile for every PHP100.00 (or converted equivalent in foreign currency) spent on Qualified Purchases using your Travel Card.
- Miles are computed for each single-receipt transaction. For instance, if you have a single-receipt transaction of an equivalent of PHP 299.00, you will earn 2 Miles.

6. Which transactions will not earn Mabuhay Miles?

- The following transactions will not earn Mabuhay Miles:
 - Money Orders
 - Purchase of foreign currencies in Cash
 - Currency Conversion within the Travel Card
 - Transactions between two (2) or more Travel Cards
 - Cash Withdrawals
 - Refunded Transactions
 - Charge Back Transactions

7. Will my Miles be immediately reflected on my account every time I make a purchase?

- Your earned Miles will be credited to your Mabuhay Miles account, not to your Mabuhay Miles Travel Card, within 30 days from the date of purchase.

8. Will my Miles earned from purchases with the Mabuhay Miles Travel Card count towards my Tier Miles for elite status?

- Only earned Flight Miles on Philippine Airlines will count towards your Tier Miles.

9. How do I manage my Mabuhay Miles Travel Card?

- You can manage your Travel Card by logging on to the [Travel Card website](#). There you can convert between currencies within your Travel Card, transfer funds and Miles to other Travel Cards, change your ATM PIN, check your balances, and view your transactions.
- You can also withdraw and check your balance at any BancNet ATMs in the Philippines and International ATMs that accept UnionPay.

10. Schedule of Fees

- All applicable Transaction Fees will be deducted from the source wallet. The Mabuhay Miles Travel Card Fees for Card Replacement and Card Renewal are exclusive of all applicable taxes.

Loading Currency via PAL Ticket Offices Currency via ATM Funds Transfer / Other Loading Stations	Free Transaction Fee
ATM Withdrawal Philippines Outside the Philippines	PHP 15.00 USD 5.00
Currency Transfer Wallets within the same Travel Card Travel Card - to - Travel Card PHP Other currencies	USD 2.00 or converted equivalent PHP 25.00 USD 5.00 or converted equivalent

	Currency	Miles
Card Replacement (covers lost, stolen, damaged, change name)	USD 10.00	1,000 Miles
Card Renewal (for expired cards)	USD 10.00	1,000 Miles

11. Is there a balance or loading limit for the Mabuhay Miles Travel Card?

Initial Load/Re-load Minimum Maximum	USD 10.00 or PHP 100.00 USD 10,000.00
Maximum Card Balance Currency	USD 10,000.00
Load Limits Daily maximum Weekly maximum	USD 10,000.00 15 times
ATM Withdrawal Max. Daily Amount	USD 1,000.00